



HOSE MASTER

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ISO 9001
Registered Quality System



Warranty Terms

Hose Master LLC (“Hose Master”) warrants its products against defects in workmanship and materials a period of 12 months from the date of sale by Hose Master to its initial customer (regardless of any subsequent sale of the products). This warranty is void if the product is misused, altered, tampered with or is installed or used in a manner that is inconsistent with Hose Master’s written recommendations, specifications and/or instructions, or fails to perform due to normal wear and tear.

Except as noted here, Hose Master does not warrant the suitability of the product for any particular application. Determining product application suitability is solely the customer’s responsibility. Except in the case of a hose assembly or expansion joint in which Hose Master, at the request of Customer, designs the hose assembly or expansion joint for that particular Customer’s application, Hose Master warrants the suitability of that hose assembly or expansion joint for the particular application specified by Hose Master’s design.

In all instances, Hose Master is not liable for special, indirect, incidental, consequential or other damages including, but not limited to, loss, damage, personal injury, or any other expense directly or indirectly arising from the use of or inability to use its products either separately or in combination with other products.

All other warranties express or implied, whether oral, written or in any other form, including but not limited to warranties of merchantability or fitness for a particular purpose, are expressly excluded.

The sole and exclusive remedy under this warranty is limited, at the option of Hose Master, to replacement of the defective product or an account credit in the amount of the original selling price. All allegedly defective Hose Master products must be returned prepaid transportation to Hose Master, together with information describing the product’s application and performance, unless otherwise authorized in writing by Hose Master.

Hose Master is not responsible for any costs involved with the removal, shipping, or installation of the original product or replacement product.

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